

Summary of Satisfaction Survey of Study Visit for JAIDS – GLIK Fall 2019

25 – 29 November 2019



Total Participants 19 persons



Responded 9 persons (47.36%)

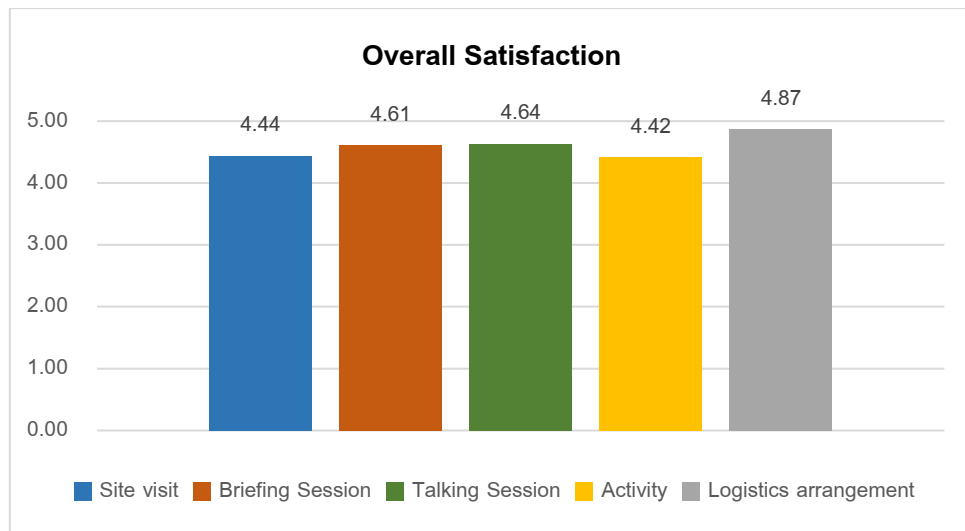
Remark: Due to time limitation, some of the participants could not finish the form, those with uncompleted answered cannot be included in the report.

Summary of Satisfaction

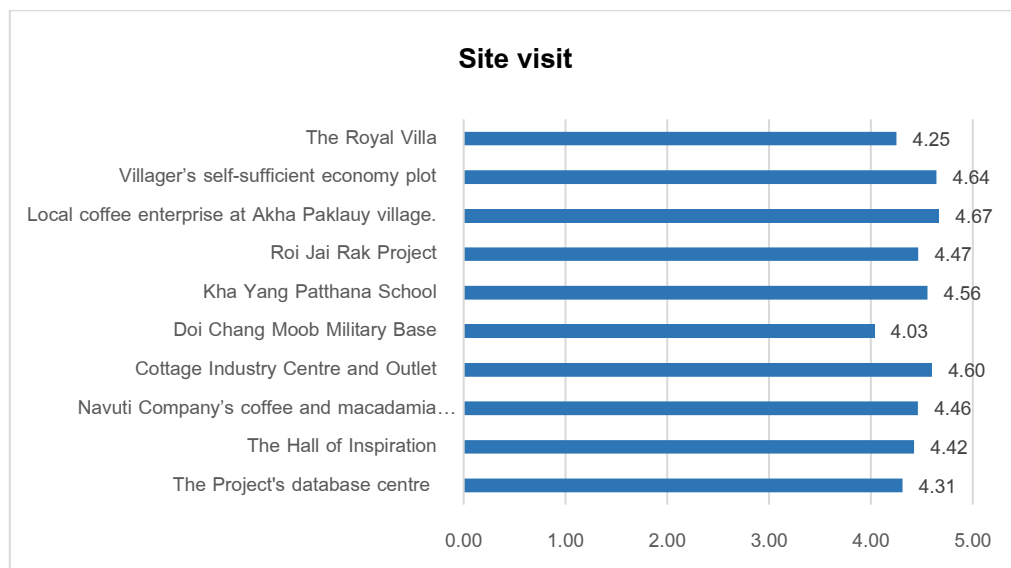
1. Expectation: 100% expectation meet

- Excellent implementation by understanding reality in the ground and real community's issue.
- The integrated approach of the study visit that complemented each other: from learning the history/background to strategy and implementation to actual site visits to see current reality.
- Long-term vision and holistic approach
- Ideology (3S model, sufficiency economy) and people centric philosophy.
- Deep dive on how we can develop a social enterprise.
- Great leadership
- I can learn whole story of Doi Tung Project from various points of view.
- The content is of high quality and applicable to the program's objective.
- I love the smiles that I saw on the villagers. And the order of Hawaii, Singapore and Thailand study visit also helps the reflection on happiness.
- Meet with local people (villagers)
- School/Local coffee enterprise at Akha Pa Kluay village/ Villager's self-sufficient economy plot.
- Logistic arrangement, hospitality, staff's personality are all great.

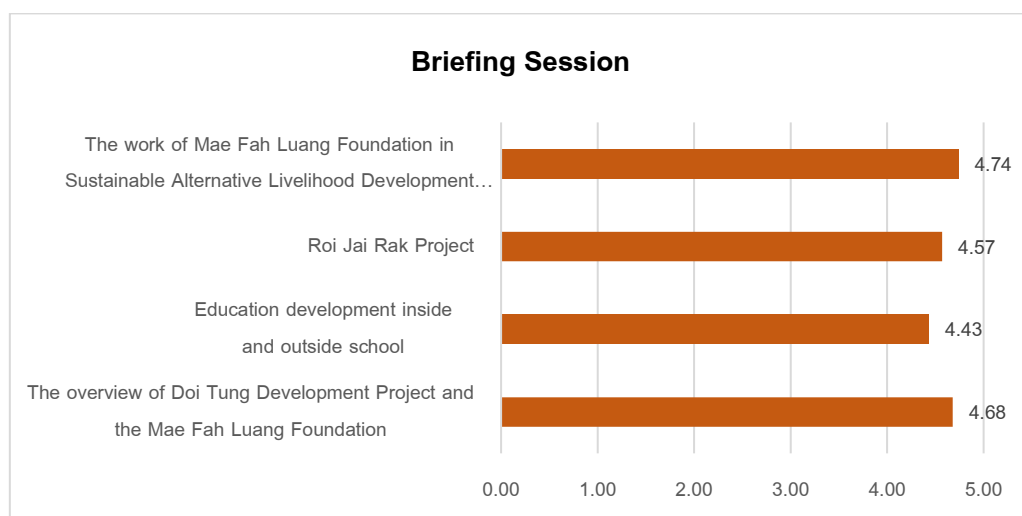
2. Overall Satisfaction



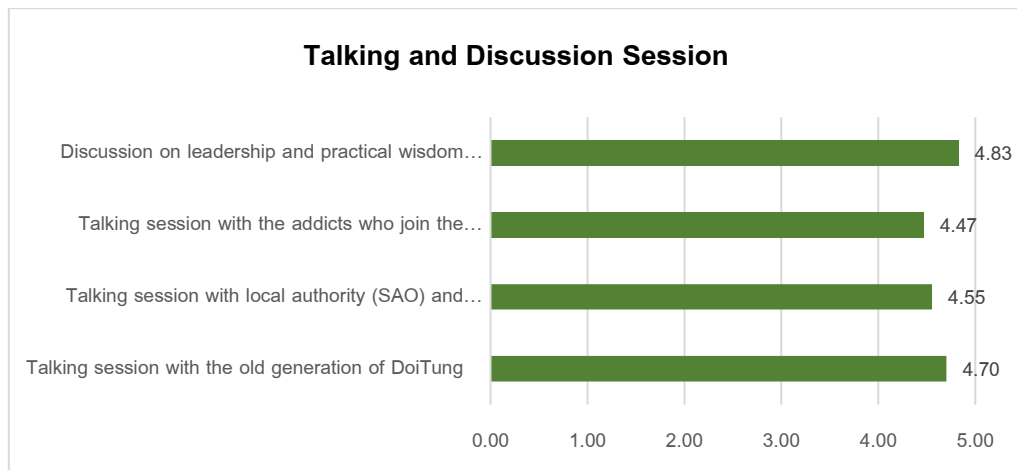
3. Site visit



4. Briefing Session

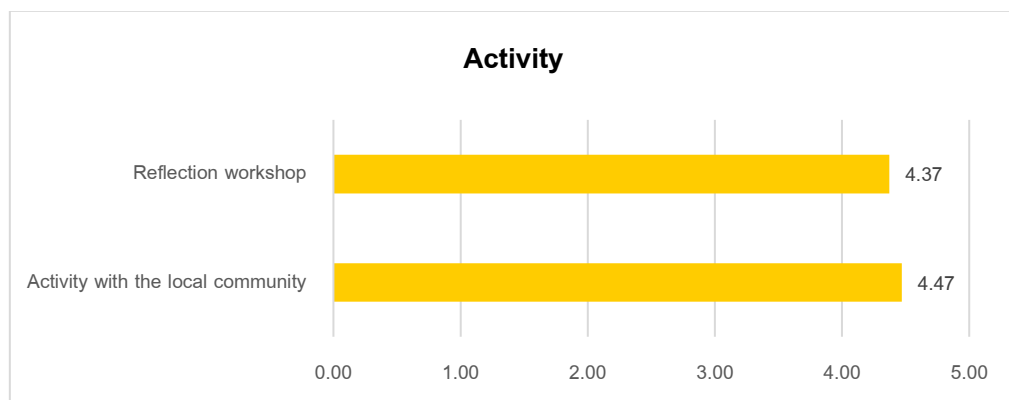


5. Talking and Discussion Session



Other comments: Talking session with SAO: For me, at first it is different cult to understand what is SAO even there is a paper provided.

6. Activity



Other comment: Reflection workshop: every day we were too exhausted. I understand the importance of reflection. But after diner, we had no energy to reflect and we had many assignments and some of us had to work even during GLIK. So, if it is possible, it's good to set reflection time before dinner or until 17.30. Reflection itself was very useful.

7. Logistics Arrangement



Other comments on logistic:

- All logistics are great.
- Thank you very much for arranging this study visit.
- Thank you so much for your preparation and hospitality. We learned a lot.
- Translation quality: low sound (difficult to hear when we are outside).

8. Specific topics you would like to study for future program.

- Practice to propose quick hit activity (to build trust from the local) in same exercise.
- Observing and living with community.
- How to start your own social enterprise.
- Community engagement.
- How to create partnership to mobilize resources (hard & soft).
- Ethnography in Doi Tung Project.
- Failure Management.
- Maybe Singapore and Thailand can be examples to be discussed in economic course.

9. Other comment

- If possible, please shorter the working schedule of everyday from 12 hours (7 a.m.-9p.m.) to 9 hours (7 a.m.-6 p.m.)
- The schedule is a bit tight (quality over quantity is more desirable) [P.S. It's not totally under your control, I know]. Therefore, selecting a few priority and spend more time and learning.
- More interaction with others outside community to really see the whole project's impact in term of their perspective, knowledge, spill over and impact, if possible.
- Perfect learning experience.
- Would like to be in touch for natural leaning opportunity. Thank very much for everything.
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